



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Lalitha Vaidyanathan;

Confirmation No.

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John Quinn; Ahmed

Khaishgi; Cara Cherry

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Group Art Unit:

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Docket No.:

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GROUP 3600

Title:

ELECTRONIC DISPUTE RESOLUTION SYSTEM

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on 2003.

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents Alexandria, VA 22313-1450

Dear Sir:

Applicant submits the reference listed on the attached form PTO-1449, a copy of which is enclosed. This Supplemental Information Disclosure Statement is being filed after a first Office Action on the merits but before a Notice of Allowance or Final Rejection. Please charge the fee set forth in §1.17(p) to Deposit Account No. 50-1778.

Respectfully submitted,

Date:

October 2,2003

By: Kent J. Sieffert

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Form 1449* Application Number: Docket Number: 09/504,159 1018-001US01 INFORMATION DISCLOSURE Applicant: **STATEMENT** Lalitha Vaidyanathan; John Quinn; Ahmed Khaishgi; Cara Cherry IN AN APPLICATION Filing Date: Group Art Unit: (Use several sheets if necessary) February 15, 2000 3629 Examiner Name: Naresh Vig **U.S. PATENT DOCUMENTS** Filing Date If Examiner **Document Number** Issue/Document Name Appropriate **Publication Date** Initial 12/11/2001 6,330,551 B1 Burchetta et al. FOREIGN PATENT DOCUMENTS Publication Country Translation Examiner **Document Number** Initial Date Yes OTHER DOCUMENTS (Including Authors, Title of Item, Page(s), Vol/Issue No., Publisher, Place of Publication) "ADR Resources," Center for Information Technology and Dispute Resolution, http://www.ombuds.org/center/articles1. "Proceedings of a Conference on Electronic Dispute Resolution," National Center for Automated Information Research (NCAIR), May 22, 1996, Washington D.C. "Out-of-Court Dispute Settlement Systems for E-Commerce," The report from the workshop held in Brussels, European Commission Report, April 2000, http://dsaisis.irc.it/ADR/WS-2103-report.pdf. "Code of Online Business Practices," Council of Better Business Bureau, Inc., 2003, http://www.bbbonline.org/reliability/code/code.asp. Thiessen, Ernest et al., "Beyond Win-Win in Cyberspace," Ohio State J. of Dispute Resolution, 2000, 15(3), 643, http://www.smartsettle.com/more/beyond/BeyondWinWin.html. SchWeber, Claudine, "The Use of Technology in Conflict Resolution," 1995, http://www.batnet.com/oikoumene/arbtadr.html. Schneider, Michael E. et al., "Dispute Resolution in International Electronic Commerce," http://www.disputes.net/cyberweek2001/interElecCommerce.htm. Mudd Jr., Charles Lee, "Cybercourt: A Virtual Resolution of Differences," 1995, http://www.mudd.org/professional/articlesclm/cybercourt.htm. Katsh, Ethan et al., "E-Commerce, E-Disputes, and E-Disputes Resolution: In the Shadow of "eBay Law", Ohio State Journal on Dispute Resolution, Vol. 15:3, pgs. 705-734, 2000 734, 2000.

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Based on Form PTO-FB-A820 (Also form PTO-1449)

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